

Terms & Conditions. 1.3 Grape e-learning.

Scope and termination

The CUSTOMER subscribes to a specific number of modules or all modules available from Grape to a maximum number of unique users in a 12 months subscription period.

The modules consist of a combination of learning content in the form of videos, articles, tests and assignments.

The CUSTOMER has free use of the online modules internally within its organization for the number of unique users selected in the price range and as long as the subscription is active.

The number of unique users applies per. 12 months subscription period. If the number of unique users is exceeded, the additional number of users will be settled by the end of the 12 months subscription period. Settlement is based on the average price per user from the selected number of unique users in the price range.

If the subscription is terminated, the modules should be removed from the CUSTOMERS LMS and the use of them must end immediately.

As long as the subscription is active, the CUSTOMER is entitled to receive updates on the modules, which the CUSTOMER is continuously offered as updates are available.

Both parties can terminate the agreement with one month's notice until the end of the subscription period. Termination must be in writing.

If the subscription is not terminated at least 1 month before the subscription period in writing, the subscription will automatically continue for another 12 months subscription period at a time.

General conditions for Copyright

All rights to generic materials relating to training belong to Grape A/S.

All rights to internal materials of the CUSTOMER regarding procedures, strategies, internal tools and sales materials belong to the CUSTOMER.

All materials are protected under the Copyright and Marketing law, which means that copying: Mechanical, digital, photographic or other reproduction as well as cancellation of written materials or parts thereof isn't allowed unless agreed with Salesforce 1.

Force Majeure

If Grape is prevented from performing tasks under this agreement due to circumstances beyond Salesforce 1's control, Grape can not be held liable for loss as a result.

Decision of disputes

Any dispute that may arise from this agreement shall be brought before Sø- og Handelsretten in Copenhagen. The dispute must be settled according to Danish law.